



Fraserway RV

RV Type:

Truck Camper



Instruction Manual

ENGLISH





Welcome to the Open Road: Your Adventure Starts Now!

On behalf of the entire team, we extend our heartfelt thanks for choosing **Fraserway RV Rentals** as your partner in exploration.

We are truly delighted that you have decided to embark on your journey with one of our quality motorhomes. We believe the freedom and flexibility of an RV vacation provides the perfect setting for creating **unforgettable memories**, and we sincerely wish you a **safe, successful, and truly exceptional trip**—the vacation of a lifetime!

This comprehensive Customer Manual is designed to be the single most important resource you carry with you. We understand that operating a motorhome is new to many travelers, and our goal is to ensure you feel **confident and prepared** from the moment you leave our lot until the moment you return.

Within these pages, you will find:

- **Crucial Travel Rules and Regulations**
- **A Detailed Description of Your Motorhome and its Appliances**
- **Clear, Step-by-Step Instructions**
- **Quick Reference Troubleshooting**

We encourage you to take a few minutes to familiarize yourself with this manual now. Having this knowledge at hand will help you relax and focus entirely on the beautiful sights and experiences awaiting you.

Safe travels, and we look forward to hearing about your incredible journey!

Your Fraserway Rentals team

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ROADSIDE ASSISTANCE

If you experience any issues with your RV during your travels, please contact our **Fraserway & Four Seasons OnRoad Support Service**. Our team is here to help keep your journey smooth and enjoyable.

Emergency Service Numbers

Toll-free: **1-866-535-6601**

Direct: **1-604-636-3057**

Emergency Service Hours (Pacific Time – BC & Yukon)

- **Monday to Friday:** 5:00 am – 8:00 pm
- **Saturday, Sunday & Holidays:** 6:00 am – 6:00 pm

Email: onroadsupport@fraserway.com

Please note that these hours follow the **Pacific Time Zone** (British Columbia & Yukon): **UTC-8**, or **UTC-7** during daylight saving time.

If you call **outside of these hours**, your call will be answered by our after-hours service. They'll take your information and forward it to us, and we'll contact you as soon as possible during regular business hours.

The **Fraserway & Four Seasons OnRoad Support Service** is available from **April 1 to October 31, 2026**.

Before You Call – Please have the following information ready:

- **Your Rental Agreement Number** (*found in the upper left corner of your rental agreement*)
or
Your Unit Number (*found on your key tag*)
- **Your exact current location** (*Province, city, street or intersection, campsite name, pitch number*)
- **Your upcoming travel plans** (*Planned campgrounds and cities for the next 2–3 days*)
- **A clear description of the issue** (*Please describe the problem in as much detail as possible*)

Important: Without the above information, we may not be able to identify your booking or reach you if you need to leave a message.

Thank you for your cooperation — it helps us get you back on the road faster!

IN CASE OF AN ACCIDENT

Your safety is always the top priority. If you're involved in an accident, please follow these steps:

- 1. Check for injuries.**
Make sure everyone is safe and determine if anyone needs immediate care.
- 2. Call for help if needed.**
If anyone is injured or there's significant damage, call **9-1-1** right away for police or medical assistance.
- 3. Let us know what happened.**
Once everyone is safe, please contact the **Fraserway & Four Seasons OnRoad Support Service** to report the accident.
- 4. Exchange information.**
Share and record important details with the other people involved, such as:
 - Names, addresses, and phone numbers
 - Insurance companies and policy numbers
 - Driver's license numbers and vehicle information (including license plate)
 - If the driver and insured person are different, note both names and their relationship
- 5. Gather details at the scene.**
Use the **Accident Report Form** located behind the driver's side visor to write down:
 - Vehicle make, model, color, and year
 - Street names, intersections, or nearby landmarks
 - Police officer names or ID numbers, and the incident number (if available)
- 6. Take photos.**
Snap clear pictures of the accident scene and all vehicles involved — especially any visible damage. If there are witnesses, please note their names and contact details, as this can help later if there are any questions or disputes.

Tip: Staying calm and gathering accurate details will help us assist you quickly and efficiently — and get you safely back on the road.

	Phone No.	Monday - Friday	Saturday	Sunday/Holiday
Fraserway / Four Seasons OnRoad Support Service	1-866-535-6601* and 1-604-636-3057 (Mon-Fri: 5am-8pm, Sat, Sun and holidays: 6am – 6pm)			
Police/Ambulance	9-1-1	24/7	24/7	24/7
Ford Roadside Assistance	1-800-665-2006*	24/7	24/7	24/7
Dodge Roadside Assistance	1-800-363-4869*	24/7	24/7	24/7
Kal Tire 24-Hour Roadside Assistance (Tires only)	1-888-525-8473*	24/7	24/7	24/7

Note: Phone numbers marked with * are toll free from a landline. Charges may apply when calling from a mobile phone.

CANADIAN TRAFFIC RULES AND ROAD SIGNS

DRIVER'S LICENSE REQUIREMENTS

A **valid national driver's license** is mandatory for all RV rentals. While most foreign licenses are generally accepted across Canada, we strongly recommend that drivers whose licenses are *not* issued in English or French also carry an **International Driving Permit (IDP)**. An International Driving Permit is only valid in combination with your valid national drivers' license.

ALCOHOL AND DRUGS

Your Safety is Our Priority: Please be aware that blood alcohol and drug limits for operating a vehicle are strictly mandated by provincial and territorial laws. We strongly urge you to **never drive under the influence** to ensure your well-being and adhere to all legal requirements.

SEAT BELT SAFETY

Mandatory Seat Belt Use: For your safety and compliance with Canadian and U.S. laws, **the driver and all passengers must have their seat belts properly fastened** at all times while the vehicle is in motion.

ROAD SPEED REGULATIONS

Be advised that the default speed limit is **50 km/hr in most urban areas** and either **80 or 100 km/hr on highways**, unless a different speed is clearly indicated by posted signs.

PEDESTRIANS

Road Courtesy: Please note that Canadian drivers generally operate with a **polite and considerate manner**. Always remember that **pedestrians have the legal right of way** and must be granted safe passage.

HIGH-OCCUPANCY VEHICLE (HOV) LANES

HOV lanes are designed to promote carpooling and public transit by restricting use to vehicles carrying a minimum number of occupants. The HOV symbol is a **diamond shape**, which is marked on the lane surface and posted on regulatory signs.



Example of signs:

Left: HOV Lane Starts: *HOV lane for buses and vehicles with at least 2 people starts here.*

Right: Time-Restricted HOV Lane: *From 5 AM to 11 PM, this lane is an HOV lane for buses and vehicles with at least 3 people only.*



Fraserway RVs allowed on HOV lanes:

- Van Conversion
- Truck Camper
- C-Small

Fraserway RVs NOT allowed on HOV lanes due to weight restrictions:

- C-Medium, C-Large, C-XLarge, ROF

INTERSECTION GUIDELINES AND TRAFFIC SIGNALS

Navigating intersections safely and courteously is crucial for a smooth journey. Please follow these guidelines regarding traffic control devices and right-of-way rules.

FOUR-WAY STOPS AND UNCONTROLLED INTERSECTIONS



When approaching a four-way stop, or any intersection where traffic lights are not functioning (treated as an all-way stop), follow these mandatory rules:

1. **Mandatory Stop:** You **must always come to a complete stop** at the designated stop line.
2. **Right-of-Way (Sequence):** The driver who arrived and came to a complete stop **first** has the right-of-way to proceed.
3. **Right-of-Way (Simultaneous Arrival):** If two vehicles arrive at the stop line at the exact same time, **yield the right-of-way to the vehicle on your right-hand side.**
4. **Courtesy and Flow:** In line with Canadian driving courtesy, drivers are typically disciplined and courteous. **Only one vehicle is permitted to cross the intersection at a time** to maintain orderly traffic flow.

TRAFFIC LIGHT MANEUVERS



- **Protected Left Turns:** A designated **left turn arrow** provides a protected turn, allowing you to safely proceed while opposing traffic is stopped by a red light.
- **Right Turn on Red (RTor):** In the U.S. and Canada, you may generally turn right on a red light **after coming to a complete stop** and confirming the intersection is entirely clear of vehicles, cyclists, and pedestrians.

! **Note on RTor:** The sole major exception to the Right Turn on Red rule is the **Island of Montreal in Québec.** Always obey clearly posted signs that prohibit RTor at specific locations.



Example on the left: Turning right is prohibited on red.

Example on the right: Turning right is prohibited from Monday to Friday, 7AM - 9AM and 4PM - 6PM (no matter whether there are traffic lights or not).



SCHOOL BUS SAFETY PROTOCOL



The safety of children is paramount. You **must** observe the following strict legal protocol when encountering a school bus.

Recognizing the Stop Signal

Canadian school buses are easily identified by their yellow color. When a school bus is **stopped** and signals using flashing red lights and/or a swing out stop sign:

- **All traffic must come to a complete halt.** This is a legal requirement to ensure children can safely get on and off the bus.
- **It is strictly against the law to pass a stopped school bus** that is signaling its stop. Failure to obey this rule is a serious offence.

Exceptions

- **Median Separated Roads:** Only if the road is physically separated by a **median** (a raised or unpaved barrier), may traffic proceeding in the opposite direction (oncoming traffic) slowly proceed without stopping.

Resuming Traffic

- Traffic may only move again in both directions once the **flashing lights have been turned off** and the **stop sign has been retracted.**

RESPONDING TO EMERGENCY VEHICLES

If an ambulance, fire truck, or police car approaches with **flashing lights and/or sirens** (whether from ahead or the rear):

- Immediately **pull over safely to the right side of the road** or traffic lane.
- **Remain stationary** until all emergency vehicles have completely passed your location

IF STOPPED BY LAW ENFORCEMENT

Should you be pulled over by a police vehicle, follow these steps to ensure a safe and professional interaction:

- Safely **pull over to the right side of the road** and turn off the ignition.
- **Stay inside your vehicle** and roll down the driver's window. Wait calmly for the officer to approach.
- Always keep your hands visible on the steering wheel.
- **Follow all instructions and orders** given by the officer.

ACCIDENTS AND DAMAGE PROCEDURES

In the event of an accident, your safety and adherence to proper protocol are paramount.

PREVENTATIVE PARKING SAFETY

Please be aware that **most vehicle damage occurs while maneuvering and parking the RV.**

- **Tip:** To easily prevent parking-related damage, we strongly recommend having a passenger **exit the vehicle and assist the driver** by giving clear, real-time directions.

AT THE ACCIDENT SCENE

Follow these steps immediately after an incident:

1. **Do Not Settle: Never settle or admit any wrongdoing or fault** at the accident scene.
2. **Call Police:** Call the Police immediately if required (note that the police may not attend minor accidents without personal injury).
3. **Gather Information:** If possible and safe, **take photographs, make detailed notes, and exchange information** with the other party involved.
4. **Stay Visible:** Keep your hands visible and follow all instructions if law enforcement attends.

REPORTING THE INCIDENT

- **Mandatory Contact:** You must **always call our OnRoad-Service** immediately following an accident.
- **Complete Report:** **Fill in the comprehensive Accident Report form** found in the envelope behind the driver's side visor.

NAVIGATION AND VEHICLE HEIGHT RESTRICTIONS

It is **crucial** that you are always aware of your RV's dimensions, as standard GPS systems do not account for vehicle height restrictions.

- **Vehicle Specifications:** Your RV's specific **External Dimensions and Gross Vehicle Weight (GVW)** are clearly listed on the windshield sticker and within this manual.
- **GPS Limitation:** Standard GPS navigation systems **do not provide height restriction data**
- **Mandatory Checks:** Always check for clearly posted restriction signs before attempting to pass through:
 - Tunnels and Overpasses
 - Gas station canopies and roof constructions
 - Ferry entry points and ticket booths

! Important Warning: Structures such as drive-thrus at fast food outlets, entryways to hotels/motels and parking garages are generally too low for safe RV passage and should be avoided.

Clearance Requirement: The minimum vertical clearance needed for safe passage with any of our vehicles is **3.7 meters or 12 ft.**

PARKING REGULATIONS AND SAFETY ZONES

Please be advised that while detailed parking regulations may vary by province and territory, the following general rules apply and must be strictly observed:

GENERAL PARKING RULE

- **Direction of Traffic:** As a general rule, parking is only permitted when your vehicle is facing the **driving direction of the traffic lane** on the side of the street where you park.

Important Parking Notice: Be aware that a yellow curb side typically signifies a no-parking area. Furthermore, when parking in a paid zone, you must ensure payment for the total number of parking spots your RV occupies.

PROHIBITED PARKING ZONES

For safety and legal compliance, parking is **strictly prohibited within 6 meters (approx. 20 feet) on either side** of the following fixtures and locations:

- Pedestrian crossings, Stop signs, Traffic control signals.
- Fire hydrants, Curves or corners.
- Entrance/Exit of hotels, theatres, schools, and fire departments.

TOLL BRIDGES AND CROSSINGS

To ensure a smooth return and prevent unnecessary administrative fees, please follow the guidelines regarding toll crossings:

- **Toll Notification (Post-Use):** If you are aware that you have crossed a toll bridge during your journey where payment was not made on the spot, you **must inform us upon return of the RV.**
 - **Note:** Fraserway RV is billed directly by the toll operator. Timely notification avoids additional administrative charges being applied to your final bill.
- **Direct Payment Crossings:** Some crossings require **direct payment on the spot.**
 - **Safety Priority:** When approaching a toll booth, always use the **truck lane** to prevent any potential issues with height restrictions.



ROAD SIGNS



One way street



Pedestrians are not allowed to cross the street here.



Crossing the road is only permitted at crosswalks.



Do not enter.



Vehicles parked in this zone without a permit will be towed.



Road is closed. The arrow points in the direction of the detour.



From this point, do not change lanes until further notice.



Authorized vehicles only (buses, emergency vehicles, etc.).



No parking on either side of the sign. If the arrow points in one direction only, do not park on the side it points to.



No stopping on either side of the sign.



This road or lane is for bicycle use only.



This road or lane is for buses only.



Private property. No parking.



Turn headlights on and remove sunglasses (common at tunnel entrances).



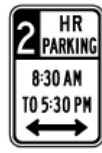
No parking from 8:30AM to 5:30PM. Parking is allowed during the remaining hours.



No parking except on Sundays and on holidays.



No parking. Loading zone.



Parking on both sides of sign daily 8:30AM - 5:30PM for 2 hours. Parking disks are not used in Canada.



Drivers travelling in opposite directions share the centre lane for left turns.



On multi-lane highways: Sign in combination with exit signs means that a lane ends and becomes the exit lane.



Control signal: Placed over lanes to indicate which ones are open for driving. Here: RED = do not drive in Right lane.



YELLOW: Move into one with a green arrow. If flashing yellow over all lanes: Slow down and proceed with caution.



Green arrow: Drive in this lane.

CABIN

All vehicles are equipped with an automatic transmission, power steering and power brakes. The Ford F-350/F-450 V8 engine displacement is 6.2 to 6.8 litres and an output of up to 440 hp.

IGNITION

To start the engine

- Make sure your car key or fob is **inside the unit** (in your pocket, bag, or the designated spot).
- Place your foot firmly on the **brake pedal**.
- push the start/ignition button **1**



To switch off the engine

- Press the button **1** again without the foot on the brake pedal.

AUTOMATIC TRANSMISSION



The gear selector is on the right-hand side of the driver seat. The instrument cluster displays the current position. Your right foot must be depressing the brake pedal to shift. The gear selector has the following positions:

P	PARK	to start or turn off the engine.
R	REVERSE	to reverse the vehicle. The rear-view camera is activated automatically.
N	NEUTRAL	select this position for towing only!
D	DRIVE	most efficient position for all normal driving conditions.
+/-	MANUAL	can be used to shift up or down manually.

DIESEL ENGINE BRAKE



The diesel engine brake can be used together with the Tow/Haul function. When activated, braking assistance from the engine is boosted providing enhanced handling and control, and reduced brake and transmission wear while going downhill. Press the button on the dashboard to switch the function ON or OFF.

TOW/HAUL



The Tow/Haul function optimizes the shifting performance and reduces the potential for transmission overheating or failure due to excessive shifting when driving in mountainous areas. This provides extra power when going uphill and braking assistance from the engine when going downhill to reduce the risk of overheating the vehicle's brakes. Select this function by pressing the button at the end of the shift lever.

CRUISE CONTROL

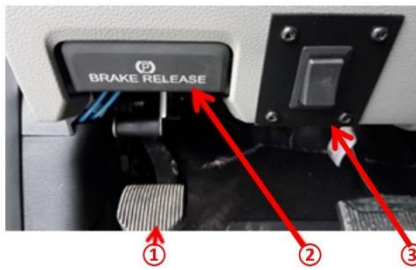
The RV is equipped with Cruise Control. The minimum speed required for its use is 50 km/h. We do not recommend using the cruise control on mountain roads because it would cause irregular shifting and accelerating resulting in excess transmission wear and increased fuel consumption.



PROGRAMMING

1. Turn cruise control on using the ON button.
2. Accelerate by pressing SET + until reaching the desired speed. Release the button and the speed will be maintained. Alternatively, the foot pedal can be used to increase speed, then briefly press the SET + button to maintain speed automatically.
3. Speed can be reduced by pressing SET -.
4. After each time the brake pedal is depressed, the vehicle will lose speed. Press **RES** and the vehicle's speed will automatically resume to its previously set level.
5. Press CANCEL to pause the cruise control.
6. Press OFF button to turn off the cruise control.

EMERGENCY BRAKE & BATTERY BOOST SWITCH



- ① **Emergency Brake:**
Push down with foot to engage emergency brake
- ② **Brake release:**
Pull this lever to release the emergency brake
- ③ **Battery Boost Switch**
Press and hold to start engine using camper battery (in case of dead engine battery).
 1. Push button
 2. Turn ignition key to start engine
 3. Release button

LIGHTS



- ① Offs
- ② Parking lights
- ③ Head lights
- ④ Automatic
- ⑤ Dashboard lighting

ALL WHEEL DRIVE



- ① 2H for regular driving conditions.
- ② 4H if extra traction is required in mud and snow.
Do not exceed 50 km/h on 4H setting.
- ③ **Never exceed 15 km/h on 4L setting!**

Please note that improper use of the 4x4 may not be noticed until the vehicle is inspected after check-in. We therefore reserve the right to inform and charge renters after the vehicle is returned.

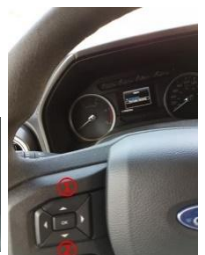
BOARD COMPUTER

Our trucks are equipped with an information display for drivers to monitor vehicle systems, receive alerts, and program and configure certain vehicle features. Use the steering wheel controls to cross, make selections and adjustments that will appear in the information display within the instrument cluster. Use the left-hand controls on the steering wheel to scroll through and make selections from within your information display.

Gauge Mode	displays features such as transmission temperature and compass data. Diesel-specific information includes engine oil temperature and exhaust filter information.
Trip A and B	includes trip distance, trip time, fuel used and average fuel economy.
Fuel economy	also provides instant fuel economy, fuel history in select increments and saves the last five resets.
Truck apps	includes details about trailer features and should be ignored.
Settings	menu delivers a variety of features such as Driver Assist, vehicle, language, units and more.
Information	menu contains more technical information about the unit which is mainly used for technical inspection. Please do not make any changes here.

DEFAULT ALARM SETTING

When you turn off the engine, an alarm setting message appears on the dashboard. **ALWAYS** set the "perimeter settings" setting; otherwise, the alarm may be triggered by just vibration or a person moving around in the vehicle. Unfortunately, the setting is reset to all sensors when the vehicle is restarted, so this setting must be changed every time the engine is turned off. Use the direction arrows ① and ② to switch between "All Sensors" and "Perimeter Sensing".



VEHICLE CARE AND MAINTENANCE

FUEL

The vehicle is equipped with a diesel engine and requires diesel fuel ① with extremely low sulfur content (D1/D2). For the best performance, fill up at well-known stations like Esso, Shell, Chevron, Husky, Petro-Canada, or Irving. Try to avoid smaller independent stations, as lower-quality fuel can sometimes clog pumps and lead to unexpected problems.



DIESEL EXHAUST FLUID/DEF

To help ensure your journey remains smooth, please note that your vehicle uses Diesel Exhaust Fluid (DEF), also known as AdBlue. While we top this off before your rental, you may need to refill it at a gas station or auto shop like Napa during your trip. When refilling, it is important to pour the fluid slowly and fill the tank completely (up to 6 gallons/22.7 liters) to ensure the onboard computer resets correctly. Please be aware that the warning light may remain visible for up to 50 km after refilling before it clears. It is essential to refill before the countdown reaches zero to avoid the vehicle entering a restricted speed or idle-only mode.

Important Safety Note:

Please double-check that you are using the correct tank inlet. If DEF is mistakenly added to the diesel fuel tank, do not start the engine, as this will cause major damage not covered by insurance. If diesel is accidentally put into the DEF tank, the engine will not be damaged, though you will notice heavy exhaust smoke. If you are ever unsure which tank is which, please contact us before proceeding.

ENGINE OIL

For the best performance, check the engine oil every **1,500 km** when the engine is cold. If you need to top it up, please use only **SAE 5W40** for diesel engines and keep your receipts for reimbursement.

Friendly Reminder: Using the wrong fuel, oil, or fluids can cause damage, which the renter would be responsible for. If you're ever unsure, just give **OnRoad Support** a call—they're happy to help.

OIL CHANGE LIGHT ILLUMINATES

We change the oil in our vehicles every **15,000 km** following the manufacturer's recommendations. Sometimes the oil change light may come on a bit earlier due to the programmed schedule. You can find the last oil change recorded on the **windshield sticker or under the hood**. If the sticker shows that an oil change is due, just give **OnRoad Support** a call—they'll direct you to an authorized repair shop. Please keep any receipts for oil purchases so we can reimburse you when you return the RV.

TIRES

TIRE CHECK

For a safe and comfortable drive, check the tire pressures regularly, making sure the tires are **cold** for the most accurate reading. The recommended tire pressure is listed on a sticker inside the driver-side door frame. Also, give the **wheel nuts a quick visual check** each time you leave a campground.

TIRE CHANGES

Tires should be changed only by **authorized personnel** from the **FORD Road-Side Assistance program** or **KalTire 24-Hour Service**. If you need a tire change, please contact **OnRoad Support**—their numbers are in the “Emergency” appendix as well as on the bottom of the page.

Only attempt to change a wheel yourself if you have no way to reach us, and please note that doing so is **at your own risk**. After changing a wheel, check the wheel nuts after **100 km** (or sooner) and retighten if needed to stay safe.

All tools needed for a tire change are stored in one of the **rear outside compartments** of the motorhome.

Friendly Reminder: Improper tire changes or skipped checks can cause serious damage, which the renter would be responsible for.

STORAGE LOCATION FOR TIRE CHANGE TOOLS

The jack and tools are located under the passenger-side rear seat of the truck. They are accessed by pulling the side lever on the back rest and folding the back rest forward.

If you are at a remote location, and you are comfortable, you can change the tire yourself. Please follow the steps below:

Locate the spare tires and tools: The spare tire is usually mounted underneath the truck. The jack and lug wrench (tire iron) are located in the truck behind the back rest of the passenger side back seat.

Prepare to change the tire: Park on a level, stable surface, set the parking brake and make sure the truck is secure.

Loosen the lug nuts: While the flat tire is still on the ground, loosen the lug nuts with the tire iron. Do not remove completely.

Place the jack: Jacking points may vary. Examples are listed below, but please refer to the vehicle manufacturer’s manual, which you can find on the entertainment system.



Raise the truck: Place the jack at the designated jacking point and raise the truck until the flat tire is off the ground

Remove the tire: completely remove the lug nuts and carefully remove the flat tire

Install the spare tire: Install the spare tire, ensuring it is properly aligned with the wheel studs.

Tighten the lug nuts: Hand-tighten the lug nuts, then lower the truck slightly.

Fully tighten: Tighten the lug nuts in a star pattern using the lug wrench (opposite nuts first).

Lower and check: Lower the truck completely and tighten the lug nuts one final time.

Check/retorque: Check the lug nuts again after about 100 km and retighten/retorque as necessary.

VEHICLE SPECIFICATIONS

Motorhome class	Truck Camper
Roof air conditioner	No
Microwave	No
Convection oven	No
Oven	Yes
3-point-seat belts at dinette	No! The camper is not approved for passenger transport.
Bathroom vent	Yes
TV	No
DVD player	No
Rear dual tires	Depending on the chassis, your TC has dual tires.
Propane-driven generator	No
Fuel-driven generator (gasoline)	No
Side slide-out	No
Rear slide out	No
Sleeps	Ideally suited for 2 adults and 2 children
Seat belts	5
Fuel type	Diesel
Bumpers	Steel
Locking lug nuts	Not available
Number of axles	2
Spare tire	Yes, stored in the rear under the chassis.
Tire size and pressure	Please see on a sticker inside the driver-side door frame.
Fire extinguisher	The fire extinguisher is located next to the entrance door.
Sewer hose	The sewer hose is located in a storage tube below the entrance door or at the side wall outside on the passenger side.

Dimensions & weight	Metric system			Imperial system		
	86 FB	89 RB	901 SB	86 FB	89 RB	901 SB
Model						
Height (incl. all superstructures)		389 cm			12'9"	
Width		250 cm			8'2"	
Length		704 – 750 cm			23'1" – 24'7"	
Gross vehicle weight (GVW - i.e., weight incl. fuel, propane, wastewater and water tanks, maximum number of persons allowed, and luggage)		6,599 kg			14,550 lbs	

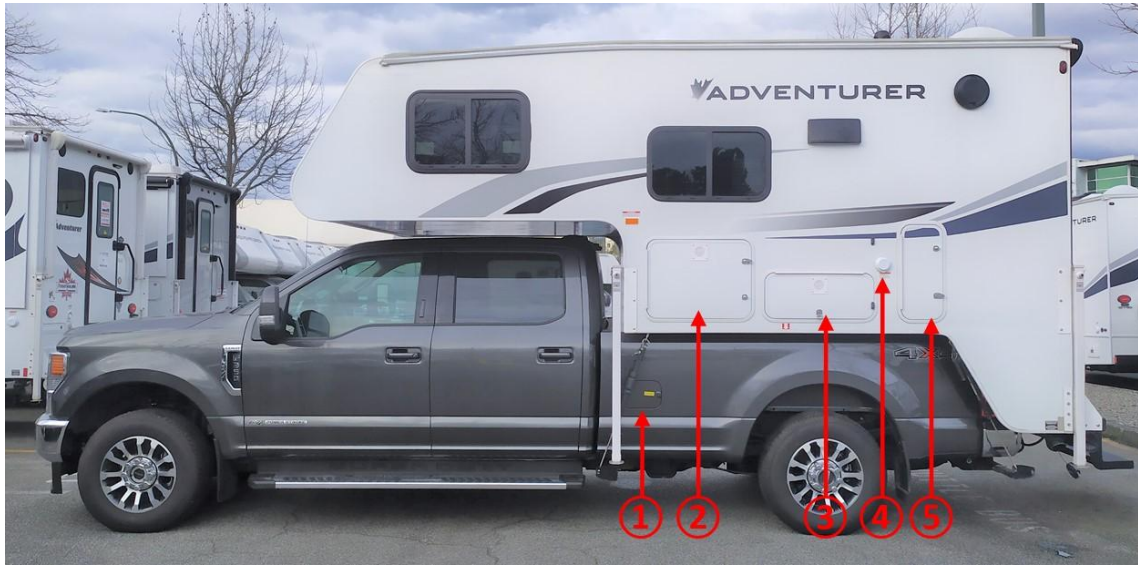
Fill capacity (litres and gallons)	Metric system			Imperial system		
	86 FB	89 RB	901 SB	86 FB	89 RB	901 SB
Model						
Freshwater tank		158 liters			42 gal.	
Grey water tank		94 - 113 liters			25 - 30 gal.	
Black water tank		83 - 113 liters			22 - 30 gal.	
Fuel tank		128 - 182 liters			34 - 48 gal.	
2 propane bottles (2 x 15 litres/2 x 4 gallons)		30 liters			8 gal.	
Total weight of all tanks when full		466 - 596 liters			131 - 158 gal.	

Interior specifications and beds for Truck Camper 86 FB, 89 RB and 901 SB

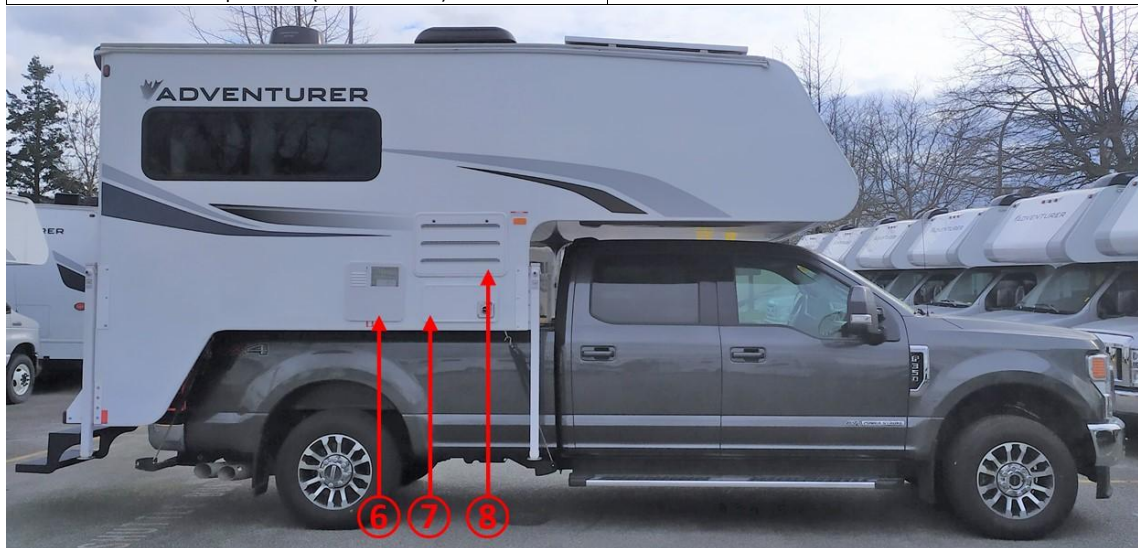
Model	All campers	Imperial	Metric in cm	Imperial	Metric in cm	Imperial	Metric in cm
		86 FB		89 RB		901 SB	
Overcab Queen bed	Yes	59" x 77"	150 x 194	59" x 77"	150 x 194	59" x 77"	150 x 194
Rear queen bed	No	N/A	N/A	N/A	N/A	N/A	N/A
Dinette bed	Yes	30" x 72"	80 x 183	30" x 72"	80 x 183	30" x 72"	80 x 183
Pull-out sofa bed	No	N/A	N/A	N/A	N/A	N/A	N/A
Electrically adjustable bunk bed	No	N/A	N/A	N/A	N/A	N/A	N/A
Interior room height		78"	198.12	78"	198.12	78"	198.12



EXTERNAL VIEW



- | | |
|--|---|
| 1. Fuel and Diesel Exhaust Fuel (DEF) tank | 7. Furnace compartment (Caution: HOT!) |
| 2. Propane bottles | 8. Fridge vent cover |
| 3. Coach battery (86 FB only, 89 RB + 901 SB under the alcove, only accessible when camper off truck!) | 9. Sewer outlet |
| 4. Electric hook up | 10. Access to wastewater valves and storage |
| 5. Freshwater tank, city water connection and outside shower | 11. Storage |
| 6. Water heater compartment (Caution: HOT!) | 12. Awning |



ELECTRICAL SYSTEM

12V DUAL BATTERY SYSTEM

The RV features a 12V dual battery system where the Vehicle Battery powers the engine and the Coach Batteries support the living area. While the alternator charges both banks simultaneously during travel, they discharge independently. This design ensures that using interior amenities will not deplete the power needed to start the vehicle.

Please be aware that if the coach batteries are located in an external compartment under the alcove, they are only accessible when the camper is removed from the truck. For your safety, do not attempt to off-load the camper yourself; please contact our OnRoad Support team if access is required.

SOLAR SYSTEM



Your motorhome is equipped with a roof-mounted **solar charging system** designed to maintain and recharge the **Coach Batteries** when exposed to adequate sunlight. The solar system is **fully automated** and operates without the need for manual intervention. To ensure optimal performance and battery longevity, **please do not alter the default settings** on the solar control panel.

BATTERY SWITCH POSITION

The main power switch for the camper batteries is located either in the external battery compartment or within the compartment below the entrance door. This switch must be in the ON position to provide 12V power to your appliances and living area. If the camper is without power, please ensure the switch has not been accidentally turned off. To engage the power, the switch must be pulled out into the ON position.



The Coach Batteries energize all of the RV's 12V components, including: **lighting, the water heater and pump, the fan heater, the awning, the bathroom vent, and the fridge.**

HOOK-UP TO THE POWER GRID (110V)

Your RV is supplied with a power cable for connecting to a standard 110V campsite outlet. The main plug fits a **30 AMP** connection, which is standard at most campgrounds, and we have included an adapter for use with **15 AMP** outlets. Before connecting the cable, please ensure all RV appliances and the campsite outlet are switched OFF. Using the 110V hook-up whenever possible is highly recommended, as it will both preserve and recharge your Coach Batteries. Once plugged in, tighten the black ring to prevent the connection from accidentally unplugging. Your Coach Batteries will recharge automatically.



CONVERTER

Your RV features an automatic **power converter** that efficiently changes the 110V Shore Power into 12V power. This ensures all your 12V appliances remain fully operational while you are plugged in. The converter is housed within the fuse box and requires **no manual operation** as it is a completely automated system.

FUSES & FUSEBOX

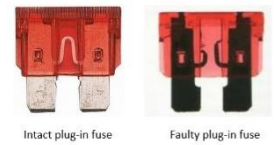
Should you ever need to access them, the fuses for both the internal **12V and 110V power circuits** are conveniently housed within the **fuse box**. This box is located at floor level, near the main bed.



12V PLUG-IN (BLADE-TYPE) FUSES ②

The plug-in 12V fuses provide protection for key components, including your lighting (inside and outside), water heater, water pump, heater fan, bathroom vent, fridge, and awning.

If an appliance stops working, a fuse may be blown. You can identify a blown fuse by checking if the connecting wire in the middle is broken. If a replacement is necessary, your RV is equipped with **spare fuses**, which are typically located in one of the kitchen drawers for your convenience.



110V BREAKERS ③

The 110V circuit breakers protect your high-power appliances, including the **microwave, roof air conditioner, and all AC power outlets**.



Troubleshooting Trip-Outs

If one of these appliances loses power, it may be due to a **tripped breaker**. To reset the breaker, please push the switch **fully into the OFF position** first, and then push it firmly back into the **ON position**.

POWER OUTLETS & RESET BUTTON

The 110V AC outlets are energized when you are connected to **Shore Power**. If the outlets stop working, check the **reset button ①** on the bathroom socket —it may have tripped. Simply push the button back in to restore power.

The reset button is typically located below the kitchen sink, above kitchen sink, or below the dinette.



INTERIOR CONTROL PANEL

- | | | | |
|---|--------------------------|---|----------------------|
| ① | Water pump | ⑤ | Porch light |
| ② | Water heater | ⑥ | Level check switches |
| ③ | Water heater control LED | ⑦ | Level check monitors |
| ④ | Entrance light | | |



AWNING SAFETY AND OPERATION

Your RV comes with a convenient awning, and the operating switches are located next to the entrance door. Before extending the awning, make sure there's **enough clearance**. Never use it in **strong winds or stormy conditions** and always **retract it** before driving or leaving the RV unattended—never move the vehicle with the awning extended.

Turn off the **awning light** when not in use to save battery power. The awning has a **wind sensor** powered by two watch batteries; if the batteries are low, it may beep or move the awning unexpectedly. Simply switch off the awning's main power until your next use.

If the awning doesn't extend or retract, turn off the **house battery main power**, wait 10 seconds, then turn it back on—this usually resets the system.



Control Panel Functions:

- ① **Power ON** – Activates the awning system
- ② **Extend** – Opens the awning
- ③ **Retract** – Closes the awning
- ④ **Power OFF** – Deactivates the awning system
- ⑤ **Light** – Controls awning lighting

CONVERTING THE DINETTE TO A BED



The dinette area in your motorhome is designed to easily convert into an additional sleeping space.



To begin the conversion:

1. **Release the Table:** Locate the lever beneath the tabletop and flip it from right to left.
2. **Lower the Table:** Apply gentle downward pressure to the tabletop to manually fold it into the lower position.
3. **Complete the Bed:** Place the provided cushions onto the newly created surface to form a comfortable bed.

PROPANE BOTTLES



Your RV's propane bottles fuel **the stove top burners, water heater, furnace, and some refrigerators**. To ensure a consistent propane supply, the camper is equipped with two propane bottles located in one of the external compartments. The main supply valve is situated directly on each tank. To draw fuel, ensure the small black selector lever is pointed toward the specific bottle you wish to use.

Propane Refilling

Your rental includes the first tanks of propane. You are responsible for refilling the tanks during your trip as required, at your own cost. Propane can be refilled at any gas station that sells auto propane and at some private campgrounds. For safety, self-service of propane is strictly prohibited; service personnel will perform the refill for you. Please note that the propane tank does not need to be full when you return the vehicle.

PROPANE SAFETY

Propane is very safe when handled correctly. Your RV is equipped with a propane detector that sounds an alarm if elevated levels are detected. Since propane is highly flammable, please follow all operating instructions for your propane appliances carefully.

Always **close the main propane valve** and ensure all propane appliances (fridge, stove, heater, water heater) are **turned OFF** before refueling the RV, refilling the propane tank, or taking a ferry trip.

If you smell **sulfur or rotten eggs** or the propane alarm sounds, **extinguish all flames immediately**, avoid operating electrical switches, and **close the main propane valve**. Open all windows and doors for ventilation. Once the alarm stops, double-check that all propane appliances (fridge, stove, heater, water heater) are turned **OFF**.

Troubleshooting: Propane

Challenge	What to check and do
Propane Appliances Not Working	You likely just need to turn on the supply or check the level. • Tank Valve: Check that the main propane valve on the tank is fully open. • Tank Level: Is the propane tank empty? Please refill it.
No Propane Flow After Refill/Ferry Trip	This is usually caused by opening the valve too quickly. • Slow Open is Key: Open the tank valve very slowly. Opening it fast can trigger the safety shut-off flow valve. • Be Patient: Allow 1 to 2 minutes for the propane to reach your appliances. • Resetting Flow: If the flow valve was triggered, close the tank valve completely, wait a moment, and then reopen it slowly to reset the system.
Propane Alarm or Sulfur/Rotten Egg Smell	• Close Valve: Immediately close the main valve on the propane tank. • Ventilate: Open all doors and windows to let the gas escape outside. • Avoid Ignition: DO NOT use electrical switches or introduce any open flame until the area is clear. • Stove knobs: Make sure the stove knobs are set to OFF • Leak vs. Battery: The smell could indicate a propane leak (needs a technician) OR a coach battery overload/short circuit. Look for white powder (corrosive acid) around the battery—DO NOT TOUCH IT! • Call for Help: Contact our OnRoad Service right away so we can arrange a technician.

💡 Pro Tip: Propane Alarm Sounding?

If the propane alarm sounds **but you do not smell any rotten eggs or sulfur**, this is usually a friendly signal that your **coach batteries are low** and need charging.

HEATING

The RV furnace is fueled by **propane**, but the fan requires **electrical power** to circulate the heat.

The fan is designed to operate on both **12V power** (from the house batteries) and **110V power** (from a shore power hook-up).

 **Tip:** It is always preferable to be connected to **shore power** when running the furnace for an extended period, as this conserves your 12V house battery power.

Friendly reminder:

Avoid running the furnace for an extended period if you are not connected to a 110V power grid. The fan draws significant power and can quickly drain or overload the coach batteries.

The renter is liable for the cost of repairs and any time loss resulting from battery overload.

THERMOSTAT



The furnace is operated by a Dometic thermostat. To start the furnace, move the main switch ① to the ON position ⑤, and set the temperature control ② to the highest ④ level to start. The burner should ignite within 30 seconds. Once the fan begins blowing warm air, you may adjust the temperature control ② to your desired level. Please note that the main switch may be stiff and require firm pressure to operate. To turn the furnace off, set the temperature control to the lowest setting and move the main switch to the OFF position ⑥ (turning it to the right until it clicks). The fan will continue to run for approximately one minute after the furnace is turned off, to cool the system.



On newer models, the furnace is controlled by a white thermostat located to the left. To operate, simply turn the dial to your preferred temperature setting.

Troubleshooting: Heater

Challenge	What to check and do
The heater blows cold air.	If the heater is blowing cold air, one of the following is likely the cause: • The set temperature has already been reached • the main valve of the propane tank is closed • the propane tank is empty • the fan setting is on LOW or HIGH. If the fan is not on AUTO, please switch it to AUTO <i>Remember: If your fridge and stove are working, your propane supply is fine.</i>
The heater fan does not start.	If the fan won't turn on, check your coach batteries, as they may be empty. If the batteries are charged, there may be a loose wire or contact in the thermostat. If this is the case, please call our OnRoad Service right away for assistance.
Furnace fan comes on and shuts off after 20-30 seconds	This indicates an issue with the furnace's sail switch, which likely needs to be cleaned. Please call our OnRoad Service at 1-866-535-6601 for further instruction and arrangement of service.

KITCHEN

STOVE & OVEN

Your stove and oven operate on propane. Please note that the cooktop burners are designed **without safety valves**. This means that when a burner knob is turned on, propane begins flowing immediately, even if the element has not been lit. For your safety, always be vigilant: **Ensure that the burner flames are not extinguished** by drafts, breezes, or spills, as this would allow propane to escape unnoticed.



Features and control elements

- | | |
|-----------------------|------------------------------------|
| ① Glass cover | ④ Top burner (stove) control knobs |
| ② Ignition knob/Spark | ⑤ Oven control knob |
| ③ Oven door | ⑥ Light |
| | 🔥 Flame symbol on control knobs |

The top burner and oven can be ignited electronically or with a lighter/match. Please follow the instructions below.

TO IGNITE THE BURNERS/STOVE

Electronic Ignition: To light the burners, you can use the electronic spark ignition. Turn the burner knob ④ counter-clockwise to the flame symbol, then turn the ignition knob/spark ② clockwise repeatedly until the burner is lit.

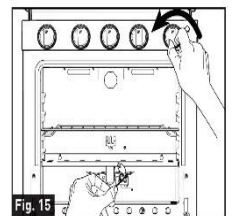
Manual Ignition: To light the burner with a match or lighter, turn the burner knob ④ counter-clockwise to the flame symbol. Immediately place a burning long match or butane lighter through the grate spaces near the burner ports.

To Turn Off: To turn off the burners, turn the burner knob ④ clockwise back to the **OFF** position.

TO LIGHT THE OVEN

To begin, open the oven door ③. Push and turn the oven control knob ⑤ counter-clockwise to the **LITE** position. You have two options for ignition:

Electronic Method: Alternatively, while pushing and holding the oven control knob, rotate the ignition knob/spark ② clockwise repeatedly until the burner lights.



Manual Method: While still pushing and holding the oven control knob, immediately place a burning long match or butane lighter through the spaces in the grate near the ports to light the burner.

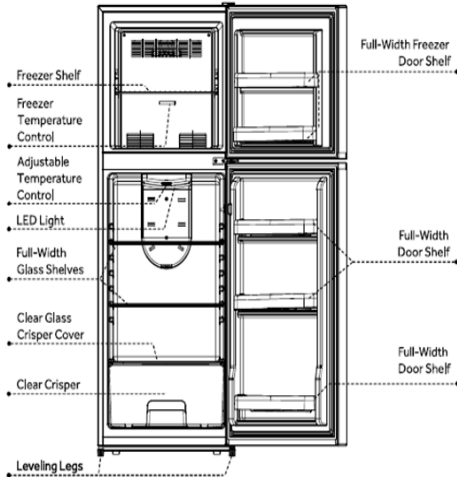
After the burner is lit, you must continue to **push and hold the oven control knob ⑤ for at least 15 seconds** to allow the safety mechanism to engage. Once engaged, you can rotate the oven control knob to adjust the flame size and close the door. Pre-heat the oven for 15 minutes before inserting food.

To turn off the oven, rotate the oven control knob ⑤ clockwise all the way to the **OFF** position.

Friendly reminder: The stove and oven **must be turned off while driving** and must **NEVER** be used to heat the living area. When the stove or oven is in use, we recommend opening a window or skylight for ventilation. Finally, always ensure the oven door is completely closed, as escaping heat can easily melt the plastic knobs above the unit.

12V FRIDGE

Your motorhome is equipped with a convenient **12-volt refrigerator** that runs efficiently using power from your coach batteries. To ensure your fridge maintains peak cooling performance, please always park your motorhome on a level surface, confirm that both the fridge and freezer doors are closed completely, and your batteries are charged.



You can set the desired temperature with the Adjustable Temperature Control in the back top part of your fridge. Please adjust one increment at a time.

The recommended setting for the freezer is “MID”. You can adjust it at the panel on the middle bottom part of the freezer.

Troubleshooting: Fridge

Challenge	What to check and do
Fridge is not working	- Check if your lights work. Your batteries may have depleted if the lights do not work either. Please plug in to a 110V power source to charge the coach batteries. - Check if the fridge control is turned on - The fuse may be blown. Check the fuse in the fuse box or reset the circuit breaker
The compressor turns on and off frequently	- The room temperature is hotter than normal. Please check if the room temp is below 110F - A large amount of food has been added to the fridge - The door is opened too frequently - The door gasket does not seal properly - The fridge has been disconnected recently. Please let it cool for at least 4 hours
Temperature in the fridge is too warm	- Temperature is set too warm. Please turn the control to a cooler setting and allow several hours for the temperature to settle - The door is kept open for too long or too frequently. Open door less often and make sure it is closed completely. - A large amount of warm food has been stored recently. Please allow time for the fridge to cool down - The fridge has been disconnected recently. Please let it cool for at least 4 hours.
Bubbling or gurgling sound	Refrigerant is circulating throughout the system. This is normal.

2-WAY FRIDGE

We recommend using the **Automatic (Auto) mode** for your 2-way refrigerator. This allows the fridge to automatically select the best energy source: it runs on 110V (AC) when hooked to shore power, and switches to Propane (LP) when shore power is unavailable. If you select **Propane (LP) mode**, the fridge will run exclusively on gas and will not switch to AC. For peak cooling performance, always park your RV on a **level surface**, ensure the fridge and freezer doors are **closed properly**, and verify your **batteries are charged**.

Friendly reminder: Before entering a gas station or boarding a ferry, please **turn off the fridge first**, and then **shut off the main propane supply**. After leaving, **turn the propane on first**, and then **turn the fridge on second**.

2-way propane and 110V-operated fridge

The control panel for your refrigerator is located above the freezer, behind the door.

To turn the fridge on or off, press the **Main power button ON/OFF ①**. If the button is pushed in, the fridge is on.

You can select the operating mode using the **AUTO/GAS Mode selector button ③**. The **AUTO Mode indicator lamp ②** confirms when it is in automatic mode. If the fridge experiences an issue, the **CHECK indicator lamp ④** will illuminate.



Troubleshooting: DOMETIC Fridge

Challenge	What to check and do
Display is on but fridge does not cool	• Leveling: The RV is not parked on a level surface • Airflow: The fridge is too full, restricting internal air circulation. • Icing: Evaporator fins ① are iced up, or the thermistor ② is set too high (colder). • Thermistor: Evaporator thermistor ② is set too low (warmer), or cable ③ has fallen off the thermistor. • Temperature Setting: Temperature is set too low at the control board. • External Heat: Extreme heat exposure (fridge side of the RV in direct sunlight). • Propane Line: (Rare) Flexible propane line is kinked, restricting gas supply (or water supply if on a slide-out). 
Fridge does not work with 110V hook-up (AC)	• No power supply from the campground hook-up. Please check the campground power and your power cord • A fuse is blown in the RV's inside fuse box.
Fridge does not work on Propane (LP)	• Propane Supply: Tank is empty, or the main valve is closed. • Air in Line: Air is trapped in the propane line (common after refilling or extended non-use). Solution: Turn the fridge off and on several times. If it persists, turn off the propane tank valve, turn on the stove to bleed air from the line, then slowly turn the propane valve back on. • Flame Out: Propane flame was extinguished (e.g., by wind). Solution: Turn the fridge off, wait a few seconds, then turn it back on.
Fridge stopped working; all lights/LEDs are OFF	• Battery Power: Coach batteries are empty or turned off at the main power switch. • Internal Fault: Thermal fuse is blown (see below for solution), or the reset button is tripped (see below for solution).

COOLING UNIT FAILURE INSPECTION

Cooling Unit Failure Inspection

If your refrigerator is running but not cooling, perform this inspection:

1. **Leveling:** Park the RV on a level surface.
2. **Run Time:** Let the fridge run on 110V (AC) or Propane (LP) for **one hour**.
3. **Inspection (Behind Fridge):** Open the exterior vent cover (on the driver side).
 - **Smell:** If you detect the odor of **ammonia** inside or at the back of the fridge, the unit has failed.
 - **Visual:** Look for **yellowish residual staining** (usually lower right area); this indicates a leak and failure.
 - **Heat Check:** The lowest black pipe should be **very hot**. Pipes should gradually become only slightly cooler toward the top. A **sudden temperature change** (hot to cool) indicates a blockage and failure.
 - **Sound Check:** Listen closely to the black pipes. **Swishing, gurgling, or running liquid sounds** indicate a failed system.

If the fridge is **operating but not cooling** and any of the above failure signs are present, please follow the instructions below in your manual.

FRIDGE RESET

If your fridge is not cooling and the display/interior lights are off, first attempt a reset:

1. **Preparation:** Turn off the fridge, the RV's main power, and the propane supply.
2. **Access:** Open the fridge vent cover on the driver side and remove the metal silver burner box cover ①
3. **Reset:** Check the **black reset button** ② between the two red cables. If it is not pushed in, press it to reset.
4. **Restart:** Slowly open the propane valve, turn the battery (main power) back on, and then turn the fridge back on.

If the problem persists, the **thermal fuse** may have blown. Please call our OnRoad-Service to arrange a workshop appointment or bypass the thermal fuse yourself only if you are comfortable doing so.

BYPASS THE THERMAL FUSE

If directed to bypass the thermal fuse, please follow these steps carefully:

1. **Safety First:** Turn off the fridge, the RV's main power, and the propane supply.
2. **Access:** Open the driver-side fridge vent cover and remove the metal silver burner box cover ①
3. **Bypass:** Locate the black fuse ③ attached to one of the red wires near the reset switch ②. Remove the fuse by cutting it off the wire.
4. **Connect:** Join the two red wires together, taking care that the exposed connection **does not touch** any other surfaces.
5. **Test:** Turn the propane, main power, and fridge back on.
6. **Secure:** If the fridge starts, securely tape and fasten the joined wires.



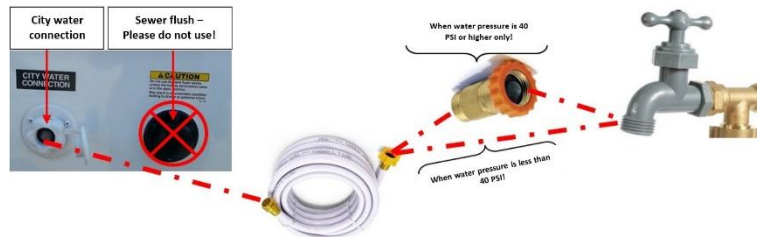
Important Note: This is a **temporary bypass** to restore function. The thermal fuse must be replaced by a qualified technician as soon as possible to ensure proper safety protection.

WATER SYSTEM

Depending on your camper model, one of the following two freshwater supply systems will be equipped:

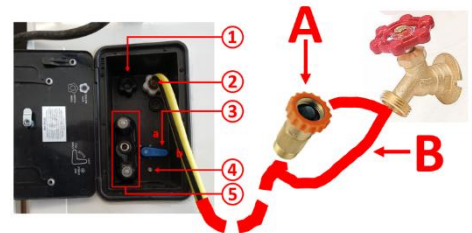
FRESHWATER SYSTEM (OPTION 1: SEPARATE TANK & CITY CONNECTIONS)

This system features two distinct inlets. To fill the onboard potable water tank, place the campground hose into the dedicated tank fill inlet. For direct water usage without filling the tank, connect the hose to the separate city water connection using the pressure safety steps outlined below.



FRESHWATER SYSTEM (OPTION 2: COMBINED CONNECTION WITH SELECTOR LEVER)

This system utilizes a single freshwater inlet for both functions. After connecting your hose, use the selector lever to direct the flow: set the lever to **Position A** to fill the water tank, or **Position B** to bypass the tank and supply the camper directly from the city water source.



CONNECTION PROCEDURE & PRESSURE SAFETY

Before connecting to any campground water source, please verify the local water pressure. A pressure regulator is required for any supply at or above 40 PSI; if the pressure is unknown, always use the regulator as a precaution.

- Connect the water hose to the camper's freshwater inlet.
- Attach the other end of the hose to the pressure regulator, then connect the regulator to the campground faucet.
- If a regulator is not in use, open the campground faucet only half a turn to prevent excessive pressure on the internal plumbing.
- Once connected, slowly open all interior faucets to bleed air from the lines.

Caution: To avoid damaging the water pump, never allow the freshwater tank to run completely empty. Damage or service delays resulting from insufficient water levels are the responsibility of the renter.

Troubleshooting: Freshwater Tank

Challenge	What to check and do
Freshwater tank remains empty despite refilling.	Please ensure you are using the correct inlet. The freshwater tank inlet, often labeled " Potable Water " or " Tank Fill ," is typically located on the passenger side . Do not confuse this with the city water connection or the sewer flush ports, which are usually located on the driver side. Remember, the freshwater tank does not automatically refill through the city water connection; it must be refilled separately through the correct dedicated inlet.

WATER PUMP



To draw water from your freshwater tank and supply the fixtures in your RV, the water pump switch must be in the **ON** position. You will find the water pump switch on the main battery and tank indicator panel.

If you are using the city water connection or plan to drive for an extended period without using the water system, please turn the pump **OFF**. Running the pump unnecessarily can cause it to overheat. As a friendly reminder, renters are responsible for any damages resulting from pump operation.



Troubleshooting: Water Pump

Challenge	What to check and do
The water pump does not start.	• Check the Fuse: The 12-Volt plug-in fuse may be blown. Please check your 12V plug-in fuses and replace the water pump fuse if necessary. • Check the Battery: The coach battery voltage might be too low. Please check the current level on the battery and tank indicator panel and recharge the battery if needed. • Call for Service: If the above steps do not resolve the issue, the pump may be faulty. Please call our OnRoad-Service for assistance.
Constant “grunting” sound from the pump.	• Check the Water Tank: This sound often means the freshwater tank is empty. Please refill your tank immediately. • Call for Service: If the tank is full, a constant noise may indicate a loose connection or air in the water system. Please call our OnRoad-Service for further inspection.

WATER HEATER



Your RV is equipped with a convenient propane-operated water heater. It fills automatically using cold water drawn from either the internal freshwater tank or the city water connection—no manual refilling is required!

To begin heating, simply turn the water heater switch ① **ON**. The red LED ② will illuminate briefly and should go off after about 15 seconds. At this time, you will hear the propane flame ignite at the heater.

The water will reach a temperature of approximately 50 to 60 degrees Celsius (120-140F) and typically requires a heating time of about **20 to 30 minutes**.

For your safety and the proper functioning of the unit, it is **important that the water heater is turned off while the RV is in motion** (while you are driving).



Troubleshooting: Water Heater

Challenge	What to check and do
The Water Heater LED Does Not Illuminate When Switched ON.	• Check Temperature: The water may already be hot enough, which prevents the heating cycle from starting. • Check the Fuse: The 12V plug-in fuse for the water heater may have blown. Please check and replace the fuse if necessary. • Perform a Reset: A reset may be required at the water heater unit itself. If unsure how to do this, please contact OnRoad-Service.
The water heater does not work at all.	• Check Propane Level: Ensure you have enough propane in the tank for the heater to ignite and run. • Check Battery Power: The coach battery level may be too low to provide the necessary power for ignition. Check your battery level and recharge if needed.

SHOWER



In some RV models, the shower hose conveniently connects to the washbasin faucet. The connecting piece between the hose and the faucet includes a small plastic nozzle (as shown in the left picture). To divert the water flow from the sink to the shower head, simply **pull this plastic nozzle up**.

Additionally, to help you conserve water while showering, all shower heads feature a slider (illustrated in the right picture). This slider allows you to **temporarily stop the water flow** without shutting off the main tap.



Troubleshooting: Shower

Challenge	What to check and do
The water in the shower does drain	• Check the Grey Water Tank: The most common cause is a full grey water tank. Please empty the tank as soon as possible. • Check the Drain: The shower drain may be clogged. Please check the drain and remove any hair or residue that is blocking the flow.

USING THE OUTSIDE SHOWER

Your motorhome is conveniently equipped with an outside shower. To help us protect the environment, please **only use biodegradable shower gels and shampoos** when utilizing this feature. These environmentally friendly products are readily available at most outdoor and camping supply stores. Thank you for considering the environment and following these simple guidelines.

USING THE TOILET

Before using the toilet, please ensure there is a small amount of water in the bowl. If you are not connected to city water, remember to first turn on the water pump.

To operate the toilet, use the pedal located at the base:

- **Pressing the pedal halfway** allows water into the bowl for rinsing.
- **Pushing the pedal all the way down** flushes the waste into the black tank.

WASTEWATER TANKS

Your RV is equipped with two separate wastewater tanks:

- The **Grey Water Tank** holds wastewater drained from your sinks and shower.
- The **Black Water Tank** holds waste that is flushed down the toilet.

To prevent clogging in the black tank, please remember to **use plenty of water** with each toilet flush.

Since the capacity of both tanks is limited, they must be emptied regularly at designated dump stations.

BLACK TANK TREATMENT

Using chemicals in the black water tank is essential as they help prevent clogs, ensure thorough drainage, and effectively deodorize and decompose waste. Your rental unit has been provided with a starter pack. During the course of your trip, you may need to purchase extra. Stores like Walmart, Canadian Tire, RV dealerships with a parts store and hard ware stores usually carry these products.

These helpful chemicals are available in liquid, powder, or tablet form and should be added to the tank after every time the black water tank has been drained.

To add the chemicals, drop them directly through the toilet bowl. Then, add two buckets of water, **or** hold the flushing lever of the toilet open for 10 seconds while the water pump is running. This step ensures the chemicals dissolve and activate properly.

To prevent clogs and ensure smooth operation of your system, please only use **biodegradable or single-ply toilet paper**.

UNDER NO CIRCUMSTANCES should you dispose of items such as diapers, hygiene articles, Q-tips, or any non-human waste products in the toilet. Avoiding these items prevents costly clogs, repairs, and time loss, which would be at the renter's expense.

Troubleshooting: Toilet

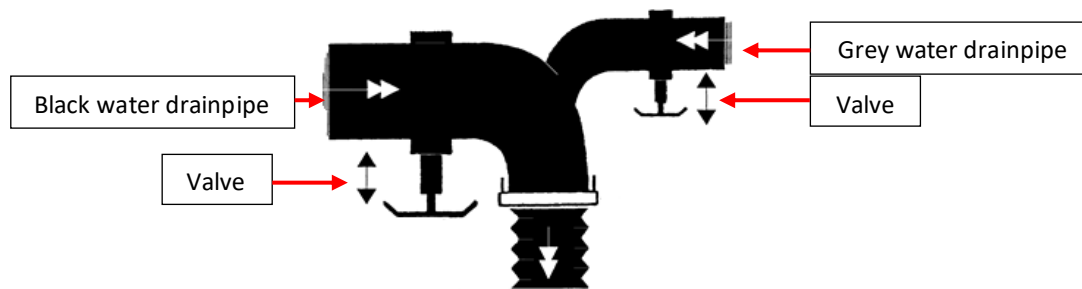
Challenge	What to check and do
The toilet is clogged up.	• Check the Tank Level: The black water tank might be full. Please empty it as soon as possible at your campground's dump station or an authorized Sani dump facility. • Try Hot Water: Pour some hot water into the toilet bowl. The hot water will flow to the wastewater tank and should help dissolve any accumulated solid waste quickly. Note: This solution only works if the blockage is not caused by foreign objects.



EMPTYING THE WASTEWATER TANKS

When you are ready to empty your wastewater tanks at a designated dump station, please follow these steps:

1. **Remove the Protective Cap:** Carefully twist off the cap from the sewer outlet.
2. **Attach the Hose:** Screw the sewer hose securely onto the outlet using the bayonet joint.
3. **Position the Hose:** Place the other end of the sewer hose into the dump pit opening.
4. **Drain the Black Tank:** Pull the black drain valve open and allow the tank to empty completely.
5. **Drain the Grey Tank:** Once the black tank is empty, pull the grey drain valve open and allow it to drain completely. (The grey water helps rinse the hose!)
6. **Final Flush:** Flush at least two buckets of clean water through the toilet to help cleanse the black tank before closing the valves.
7. **Close Valves:** Push the grey and black drain valves back in until they are completely closed.
8. **Store the Hose:** Carefully remove the sewer hose, rinse if necessary, and store it away safely.
9. **Replace the Cap:** Securely close the protective cap on the sewer outlet.



For safety and proper operation, please adhere to these guidelines when emptying the tanks:

- **Never leave the vehicle unattended** while the wastewater tank is draining into the dump pit.
- **Keep the Drain Valves Closed:** Even when you are connected to a permanent sewer hookup, you should not leave the drain valves open. This will eventually lead to clogs in the system. Any damage resulting from improper use is the responsibility of the renter.
- **Use Designated Stations:** Wastewater must only be emptied at designated disposal stations. Look for signs marked "DUMPING," "SANI," or "DISPOSAL." You can typically find these stations at most campgrounds, some rest areas, and certain gas stations along main roads and highways.
- **Empty Regularly:** The wastewater tanks have limited capacity and should be emptied regularly, typically every two or three days.

Troubleshooting: Wastewater Tanks

Challenge	What to check and do
Water comes out of the toilet and/or the ventilation pipe on the roof while connected to city water.	• It appears the water hose was accidentally connected to the sewer flush port instead of the correct "City Water" hook-up. Please turn off the water immediately and reconnect the hose to the correct "City Water" inlet.
The wastewater tanks are indicated as full despite being recently emptied.	• Check the Sensors: False readings often occur when paper, grease, or food particles stick to the sensors inside the tank. • Check for Clogs: If you can hear water running through the sewer hose when draining, there is likely no clog, and the issue is sensor build-up.

SAFETY EQUIPMENT

FIRE EXTINGUISHER

A fire extinguisher is an essential part of the safety equipment provided in every motorhome.

- **Location:** Please refer to the "**Vehicle Specifications**" section of this manual for the exact location of the fire extinguisher within your RV model.
- **Action:** Familiarize yourself with its location and operating instructions immediately upon taking possession of the motorhome.

SMOKE DETECTOR/CARBON MONOXIDE ALARM



Your RV is equipped with a **combined carbon monoxide (CO) alarm and smoke detector** for your safety.

Carbon monoxide is a **colorless and odorless gas** that can be deadly. It can be released by malfunctions in the burner systems of the stove, oven, or furnace.

Continuous Alarm (Loud Beeping): Indicates excess CO detected. **Immediately** turn off all appliances, open all windows/skylights, and evacuate the RV. Seek medical attention if symptoms of poisoning are present.

Prevention: Always ventilate well while cooking. Open a skylight and/or window when using the stove or oven.

Battery Maintenance

If the alarm device beeps in **short intervals** without triggering a full continuous alarm, the batteries need to be replaced.

Action: Replace the batteries immediately to ensure the device's working condition and your safety.

Reimbursement Note: Please keep all receipts for battery purchases for reimbursement.

PROPANE DETECTOR/ALARM



Your RV is equipped with a propane detector, typically located near the floor.

- **Function:** The alarm sounds (continuous beeping) if an increased propane emission is detected (e.g., from the stove or oven).
- **Maintenance:** Do not place any objects on or near the detector to prevent false alarms.

Low Battery Warning

The propane detector is powered by the coach battery. If the detector emits a **beep every 30 seconds**, it indicates that the coach battery level is too low.

Recharge the coach battery immediately to ensure the detector remains functional and your safety is maintained.

If the propane alarm sounds:

1. **Turn off the propane supply** on the main tank.
2. **Open all windows and doors** and **wait outside** the motorhome until the alarm stops.
3. **Once silenced**, verify that the stove and oven control knobs are fully off and safely check for any propane leaks. If the propane alarm does not stop, please call our OnRoad Department.

RETURNING THE VEHICLE

To ensure a seamless return process and help us keep our vehicles in top shape for the next adventurer, please follow this checklist.

RETURN TIME

The vehicle must be returned to the rental station **no later than the exact time specified in your rental agreement**, and **ready for immediate inspection**. Please allow yourself sufficient time to pack up all belongings **before** your scheduled return time.

LATE RETURNS

If you anticipate being late, you **must** seek prior approval from our rental station.

If the vehicle is returned late **without prior approval**, an **hourly late fee** will be charged, as detailed in your "Terms & Conditions."

TANK PREPARATION

To avoid service fees, please ensure the following tasks are handled before return:

Fuel Tank: Must be **FULL**.

Waste Tanks: The black water tank (toilet) and the grey water tank (sink/shower) must be **EMPTIED**. The propane and water tanks can be left as is.

VEHICLE CONDITION

Interior Condition: Please return the vehicle with the interior **reasonably clean**. This means dishes done and put away, tidying up, sweeping the floor, cleaning liquid spills and removing all personal trash.

No Smoking Policy: **Smoking (including vaping) is strictly prohibited** inside the vehicle. Violators will be fined according to the "Terms & Conditions."

TRAFFIC VIOLATIONS

Renters are fully liable for all traffic violations (tickets, fines, etc.) committed during the rental period.

Please pay any ticket received before return. Many tickets have an online payment option.

For any delays in payment, a **processing fee** will be charged in addition to the actual ticket amount.

Thank you! We pride ourselves on the condition of our fleet. Your cooperation is greatly appreciated!

If you have any questions or concerns during your trip, please don't hesitate to contact us.

Your rental team wishes you a pleasant and unforgettable time!

Your FRASERWAY & FOUR SEASONS Team



Disclaimers:

Features, components and appliances depicted in this manual may differ from your rental motorhome depending on the model year. All features, components, appliances, materials, instructions, and guidance depicted and/or described in the manual and documentation are as accurate as possible at the time of creation and initially published but may not be accurate as a result of your rental motorhome having been assembled on a date after the manual or document was produced and initially published. Fraserway RV LP reserves the right to make changes, substitutions and improvements to its products without prior notification. This manual is for demonstrative purposes only. If you are still unsure on how to properly operate any appliance or feature addressed by the manual or documentation, please consult with your local Fraserway RV rental branch directly. This manual is © 2025 Fraserway RV LP, and all related marks, logos, and model names are owned by Adventurer Manufacturing LP and Fraserway RV LP, Inc. or its licensor(s). No portion of this manual may be copied, altered, published, displayed, broadcast, or otherwise used without the express permission of Fraserway RV LP, Inc. All rights reserved.

